

Accessibility Conformance Report

Voluntary Product Accessibility Template (VPAT)

WCAG Edition Version 2.5

Product Information

Report Date	April 13, 2026
Product Name	Statusfy - Status Update & Notification Management Platform
Product Version	2.0
Report Version	3.0
Product Description	Statusfy is a web-based platform that enables organizations to provide real-time status updates and notifications to their customers. The platform includes features for managing extensions, sending alerts via multiple channels, and displaying status information through various interfaces.
Contact Information	support@statusfy.com
Evaluation Methods	Automated testing using Pa11y CI with axe-core 4.10 engine (WCAG 2.1 Level AA), complemented by manual code review and accessibility remediation. Testing performed against the production environment (statusfy.com).
Applicable Standards	Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA

Executive Summary

This Accessibility Conformance Report documents the accessibility status of the Statusfy platform against the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA success criteria.

Overall Conformance Status

Conformance Level: Supports WCAG 2.1 Level AA

Testing Overview

Metric	Value
Total Pages Tested	55
Pages Passing All Criteria	55 (100%)
Pages with Errors	0 (0%)
Total Errors Found	0
Pass Rate	100%

Key Findings

- **100% Pass Rate** - All 55 tested pages fully conform to WCAG 2.1 Level AA
- **Expanded Coverage** - Test scope increased from 39 pages (March 2026) to 55 pages, covering app/mobile views, search results, subscription management, calendar, and additional DNIS management pages
- **Strong Semantic Structure** - Proper use of HTML5 landmarks and ARIA throughout
- **Comprehensive Alt Text** - All images include appropriate alternative text
- **Keyboard Accessible** - All interactive elements are operable via keyboard
- **Excellent Color Contrast** - All text exceeds 4.5:1 contrast ratio requirements
- **Descriptive Links** - All links include discernible, meaningful text
- **Logical Heading Structure** - Proper heading hierarchy (h1 > h2 > h3) maintained throughout
- **Accessible Forms** - All form controls have proper labels
- **Responsive Design** - Content is accessible across all viewport sizes

Outstanding Issues

No outstanding issues. All previously identified errors (from March 2026 report) remain remediated and verified through automated testing.

Applicable Standards and Conformance Levels

This report covers the degree of conformance for the following accessibility standard:

Standard: Web Content Accessibility Guidelines 2.1

- **Level A:** Yes (Included)
- **Level AA:** Yes (Included)
- **Level AAA:** No (Not Evaluated)

Testing Methodology:

- Automated accessibility testing using Pa11y CI with axe-core 4.10
- Testing rules excluded: `frame-tested` (testing infrastructure limitation; embedded iframes contain accessible content but cannot be instrumented with the axe-core test runner during automated testing), `meta-refresh` (certain authenticated test routes use token-based redirects for session setup, which trigger a benign meta-refresh; the destination pages are fully tested independently)
- Manual code review and accessibility remediation
- Responsive design testing at multiple breakpoints
- Cross-browser compatibility verification
- Color contrast analysis using automated tools

Terms and Definitions

The conformance levels used in this report are defined as follows:

Conformance Level	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This designation is used only in WCAG 2.x Level AAA criteria.

WCAG 2.1 Success Criteria

Table 1: Success Criteria, Level A

Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All images, icons, and non-text content have appropriate alternative text. Logo images include descriptive alt attributes identifying the organization. Map images include location information in alt text. Decorative icons use <code>aria-hidden="true"</code> to prevent screen reader announcement.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The platform does not contain prerecorded audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The platform does not contain synchronized media requiring captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	No prerecorded video content is present.
1.3.1 Info and Relationships (Level A)	Supports	Semantic HTML5 markup is used consistently throughout the platform. Proper heading hierarchy (h1 > h2 > h3) is maintained across all pages. Forms use properly associated labels with <code>for / id</code> attributes. ARIA landmarks (<code>main</code> , <code>navigation</code> , <code>complementary</code> , <code>contentinfo</code>) are properly implemented.
1.3.2 Meaningful Sequence (Level A)	Supports	Content is presented in a meaningful reading order that matches visual presentation. DOM order follows logical content flow. Tab order follows logical sequence through interactive elements.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions and content do not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound. Status indicators combine color with text labels and icons for redundant communication.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Status indicators use both color and text/icons. Links are distinguishable through multiple visual cues. Required form fields are indicated with text labels in addition to color.
1.4.2 Audio Control (Level A)	Not Applicable	No audio plays automatically on page load.
2.1.1 Keyboard (Level A)	Supports	All functionality is available through keyboard interface without requiring specific timings for individual keystrokes. Interactive elements (links, buttons, form controls) receive keyboard focus. Dropdown menus and modals are keyboard navigable.

Criterion	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus can be moved away from all components using standard navigation methods (Tab, Shift+Tab, arrow keys, Escape). Modal dialogs can be closed via keyboard. No keyboard traps exist in the interface.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The platform does not implement single character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	No time limits are set on user interactions.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	No moving, blinking, scrolling, or auto-updating content that starts automatically, lasts more than 5 seconds, and is presented in parallel with other content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content flashes more than three times in any one second period. No strobing or flashing effects are used.
2.4.1 Bypass Blocks (Level A)	Supports	Proper landmark regions (<code><main></code> , <code><nav></code> , <code><header></code> , <code><footer></code>) enable screen reader users to bypass repeated content blocks. Semantic HTML structure with proper headings allows keyboard users to navigate efficiently through content sections.
2.4.2 Page Titled (Level A)	Supports	All pages have descriptive and unique <code><title></code> elements that describe the topic or purpose of the page. Titles follow a consistent pattern: "Page Name - Statusfy" for easy identification in browser tabs.
2.4.3 Focus Order (Level A)	Supports	Focus order follows a logical sequence that preserves meaning and operability. Tab order matches the visual layout and content flow. No unexpected focus jumps occur during navigation.
2.4.4 Link Purpose (In Context) (Level A)	Supports	All links have discernible text describing their purpose. Icon-only links include descriptive <code>aria-label</code> attributes.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	All functionality that could use multipoint or path-based gestures can be operated with a single pointer without a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	For functionality operated using a single pointer, the down-event is not used to execute functions. All interactive elements use click events (up-event).

Criterion	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Supports	For user interface components with labels that include text or images of text, the accessible name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	No functionality is operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	All pages include the <code>lang="en"</code> attribute on the <code><html></code> element, correctly identifying English as the default language.
3.2.1 On Focus (Level A)	Supports	Receiving focus does not initiate unexpected context changes. No automatic form submissions, navigation changes, or new windows occur simply from focusing an element.
3.2.2 On Input (Level A)	Supports	Changing form control settings does not automatically cause context changes unless the user has been advised beforehand. Form submissions require explicit user action.
3.3.1 Error Identification (Level A)	Supports	Form validation errors are automatically identified and described to users in text. Error messages appear near the relevant form fields. Alert roles are used appropriately to announce errors to screen reader users.
3.3.2 Labels or Instructions (Level A)	Supports	All form inputs have associated labels or clear instructions throughout the platform.
4.1.1 Parsing (Level A)	Supports	HTML markup is valid with complete start and end tags. No duplicate IDs exist within pages. Elements are properly nested according to HTML specifications.
4.1.2 Name, Role, Value (Level A)	Supports	All user interface components have programmatically determined names, roles, and values that can be set by assistive technologies. Custom interactive elements use appropriate ARIA roles and properties.

Table 2: Success Criteria, Level AA

Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live audio content is present in synchronized media.

Criterion	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No prerecorded video content requiring audio description.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single display orientation. Responsive design supports both portrait and landscape orientations seamlessly.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Input fields collecting user information use appropriate <code>autocomplete</code> attributes where applicable, enabling browsers and assistive technologies to help users complete forms.
1.4.3 Contrast (Minimum) (Level AA)	Supports	All text and images of text meet minimum contrast ratio of 4.5:1 for normal text and 3:1 for large text. Key contrast ratios include: Sign-in buttons at 10.35:1 and 9.41:1, FAQ links at 4.54:1 normal and 7.15:1 hover, map links at 7.04:1, banner overlays at 17.6:1, and counter badges at 17.6:1. Most color combinations exceed WCAG AAA standards (7:1).
1.4.4 Resize Text (Level AA)	Supports	Text can be resized up to 200% without loss of content or functionality. Relative units (em, rem, %) are used for font sizing. Responsive design accommodates text scaling across all viewport sizes.
1.4.5 Images of Text (Level AA)	Supports	Text is used instead of images of text except for logos and branding where the specific presentation is essential to the information being conveyed.
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content reflows to fit in a 320 CSS pixels wide viewport without requiring two-dimensional scrolling. Mobile-first responsive design ensures content is accessible on small screens.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	User interface components and graphical objects have sufficient contrast ratio of at least 3:1 against adjacent colors. Status indicators, buttons, form controls, and focus indicators all meet or exceed the requirement.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Content can accommodate increased text spacing (line height 1.5x, paragraph spacing 2x, letter spacing 0.12x, word spacing 0.16x font size) without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Where hover or keyboard focus triggers additional content, the content is dismissible, hoverable, and persistent. Tooltips follow standard behavior patterns.
2.4.5 Multiple Ways (Level AA)	Supports	Multiple ways are available to locate pages: primary navigation menu, search functionality, breadcrumb trails where applicable, and direct URL access.

Criterion	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are descriptive and meaningful. Proper heading hierarchy is maintained without skipping levels. Each page has exactly one h1 heading. Form labels clearly indicate the purpose of each field.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard focus indicator is clearly visible on all interactive elements. Browser default focus indicators are preserved. Focus styles provide sufficient contrast against backgrounds.
3.1.2 Language of Parts (Level AA)	Not Applicable	All content is in English; no passages or phrases in other languages.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation mechanisms that are repeated across multiple pages occur in the same relative order. Header navigation, footer links, and primary menu structure remain consistent.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently across the platform. Icons, buttons, and links maintain consistent labeling and behavior.
3.3.3 Error Suggestion (Level AA)	Supports	When input errors are detected, suggestions for correction are provided. Form validation provides helpful, specific feedback.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	For pages causing legal commitments, financial transactions, or data modifications, submissions are reversible, data is checked for errors, or users are provided with confirmation mechanisms.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages can be programmatically determined through role or properties. Alert messages use appropriate ARIA roles (<code>role="alert"</code> , <code>role="status"</code>) to announce updates to screen reader users.

Pages Tested

All 55 pages within the test scope were tested against WCAG 2.1 Level AA conformance:

Public Pages (11 pages) - All Passing

1. Home page (/)

2. About (/about)
3. Apps (/apps)
4. Team (/team)
5. Pricing (/pricing)
6. Free Trial (/freetrial)
7. Demo (/demo)
8. FAQ (/faq)
9. Privacy Policy (/privacy)
10. Terms of Service (/terms)
11. Error page (/error)

Authentication & Onboarding (7 pages) - All Passing

12. Sign In (/signin)
13. Test Authentication (/signin/dev_login)
14. Getting Started (/start)
15. New Auth Setup (/start/new_auth)
16. New Number Setup (/start/new_number)
17. Own Auth Setup (/start/own_auth)
18. Quick Start (/start/quick_start)

Search Pages (4 pages) - All Passing

19. Search by Term (/search/term)
20. Search by Location (/search/near)
21. Search by DNIS (/search/dnis/{dnis})
22. Search by Extension (/search/extension/{dnis}/{ext})

App & Mobile Pages (4 pages) - All Passing

23. App Landing (/app)
24. App DNIS View (/app/{dnis})
25. App Extension View (/app/{dnis}/{ext})
26. App Link (/applink)

User Pages (6 pages) - All Passing

27. User Profile (/user/profile)
28. Favorites (/favorites)
29. Favorites Home (/home/favorites)
30. Notifications (/notifications)

- 31. Fingerprint (/fingerprint)
- 32. Calendar (/calendar/{dnis}/{ext})

Documentation (2 pages) - All Passing

- 33. Documentation (/docs)
- 34. Documentation Index (/docs/index)

DNIS Public Pages (5 pages) - All Passing

- 35. DNIS View (/dnis)
- 36. Extension View (/dnis/{ext})
- 37. Share View (/dnis/share)
- 38. Extension List (/dnis/list)
- 39. Status History (/dnis/status-history)

DNIS Authenticated Views (2 pages) - All Passing

- 40. Home DNIS View (/home/dnis/{dnis})
- 41. Home Extension View (/home/extension/{dnis}/{ext})

DNIS Management Pages (11 pages) - All Passing

- 42. Addresses Review (/dnis/addresses_review)
- 43. Extension Categories (/dnis/extension-categories)
- 44. Record Instruction (/dnis/record_instruction)
- 45. Builder (/dnis/builder)
- 46. Stats (/dnis/stats)
- 47. Extension Edit (/dnis/{ext}/edit)
- 48. Extension Presets (/dnis/{ext}/presets)
- 49. Extension Auto-Update (/dnis/{ext}/auto-update)
- 50. Social Media Integration (/dnis/{ext}/fb-twitter)
- 51. Extension Delete (/dnis/{ext}/delete)
- 52. Report (/dnis/report)

Subscription Pages (3 pages) - All Passing

- 53. Subscription (/dnis/subscription)
 - 54. Invoice (/dnis/subscription/invoice)
 - 55. Credit Invoice (/dnis/subscription/credit_invoice)
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Detailed Issue Analysis

No Current Issues

All 55 tested pages pass WCAG 2.1 Level AA automated testing with 0 errors.

Previously Resolved Issues (from Report v2.0, March 2026)

The following issues were identified and resolved in a prior assessment. They remain verified as fixed:

Fix 1: Form element missing label (Builder page)

- **Rule:** `label` (axe-core)
- **Element:** `<input type="text" class="form-control" id="custom-link" ... readonly>`
- **Fix Applied:** Added `for="custom-link"` attribute to the existing descriptive label element in `app/Views/dnis/builder_view.php`.

Fix 2: Link missing discernible text (Builder page)

- **Rule:** `link-name` (axe-core)
- **Element:** `<i class="far fa-copy" aria-hidden="true"></i>`
- **Fix Applied:** Added `aria-label="Copy short URL to clipboard"` to the link element in `app/Views/dnis/builder_view.php`.

Testing Configuration

Automated Testing

Property	Value
Tool	Pa11y CI with axe-core 4.10 (single runner)
Standard	WCAG 2.1 Level AA
Test Date	April 13, 2026
Environment	Production (statusfy.com)
Warnings Included	Yes

Property	Value
Notices Included	No

Excluded Rules

Rule	Reason
frame-tested	Testing infrastructure limitation. Embedded iframes (status banners, QR code generator) contain accessible content with proper <code>title</code> attributes but cannot be instrumented with the axe-core test runner during automated cross-origin testing. These iframes were manually verified for accessibility compliance.
meta-refresh	Certain authenticated test routes use token-based redirects for session setup, which trigger a benign meta-refresh. The destination pages are fully tested independently as separate URLs in the test suite.

Test Coverage

- Semantic HTML validation
- Color contrast analysis
- Keyboard accessibility
- ARIA implementation
- Form accessibility
- Heading hierarchy
- Link text analysis
- Image alt text
- Responsive design
- Focus indicators

Conformance Statement

Based on automated testing using Pa11y CI with axe-core 4.10 and manual code review, the Statusfy platform **Supports** WCAG 2.1 Level AA accessibility standards.

Conformance Achievement:

- **100% Pass Rate** on automated testing (55/55 pages)
- **0 Errors** - All previously identified issues remain remediated and verified

- All 55 tested pages conform to WCAG 2.1 Level A and Level AA success criteria with no errors or warnings

Conformance Scope:

- All public-facing pages
- All authenticated user pages
- All core application functionality including search, app/mobile views, subscription management, and calendar
- All form interactions
- All navigation mechanisms
- All content presentation

Remediation History

Fixes Applied in Report v2.0 (March 2026) - Verified

Fix	File	Change	Status
Associate label with custom-link input	<code>app/Views/dnis/builder_view.php</code>	Added <code>for="custom-link"</code> to existing <code><label></code> element	Verified
Add accessible text to copy link	<code>app/Views/dnis/builder_view.php</code>	Added <code>aria-label="Copy short URL to clipboard"</code> to <code>#copy-slug</code> link	Verified

Maintenance Recommendations

Ongoing Quality

- Run Pa11y CI automated tests with each deployment
- Include accessibility checks in code review process
- Track accessibility metrics over time
- Maintain this report with each major release

Enhancement Opportunities

- Add skip navigation links for keyboard users
- Implement ARIA live regions for dynamic content updates
- Create a public accessibility statement page

Contact Information

Email: support@statusfy.com

Accessibility Feedback: We welcome feedback on the accessibility of the Statusfy platform. If you encounter accessibility barriers, please contact us.

Appendix A: Testing Evidence

Browser & Assistive Technology Matrix

Method	Tool	Scope
Automated	Pa11y CI + axe-core 4.10 (Chrome/Chromium)	All 55 URLs
Manual - Keyboard	Chrome, Firefox	Tab order, focus visibility, interactive elements
Manual - Screen Reader	NVDA + Chrome (spot-checks)	Key user flows, form interactions, dynamic content
Manual - Zoom/Reflow	Chrome DevTools	200% zoom, 320px viewport reflow

Test Artifacts

Artifact	Description
<code>pally-routes.json</code>	55 URLs with axe runner configuration
<code>pally-report-latest.json</code>	Full automated test results (55/55 passing, 0 errors)

iframe Verification

Embedded iframes (status banners, QR code generator) were excluded from automated testing via the `frame-tested` rule. These iframes were manually verified to contain proper `title` attributes and accessible content.

Manual Test Checklist

- Keyboard navigation through all primary user flows
 - Screen reader announcement of dynamic status updates
 - Form labels and error messages announced correctly
 - Zoom to 200% without content loss or horizontal scroll
 - Content reflow at 320px CSS viewport width
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Document Information

Property	Value
Report Version	3.0
Report Date	April 13, 2026
Previous Report Date	March 5, 2026
VPAT Version	VPAT 2.5 (April 2023)
Standard	WCAG 2.1 Level AA
Test Method	Pa11y CI with axe-core 4.10 + Manual review
Test Environment	Production (statusfy.com)
Status	Final

Certification

This Accessibility Conformance Report has been prepared in accordance with VPAT version 2.5 guidelines and represents the accessibility status of the Statusfy platform as of April 13, 2026.

Prepared by: Statusfy Development Team

Date: April 13, 2026

Status: Final

This report follows the Voluntary Product Accessibility Template (VPAT) version 2.5. VPAT is a registered trademark of the Information Technology Industry Council (ITI).